

## **GOVERNMENT OF ANDHRA PRADESH**

### **ABSTRACT**

Transport Department – CFST – Delivery of Citizen Services of Transport Department – Rajiv Citizen Services Centres to extend their services to RTA transactions – Orders – Issued.

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### **TRANSPORT, ROADS AND BUILDINGS (TR.I) DEPARTMENT**

G.O.Rt. No. 227

Dated: 18-03-2011.

Read the following:-

1. From the Transport Commissioner, A.P, Hyderabad Lr. No. 9291/IT/2010, dt. 03.11.2010.
2. Govt. Memo. No.14505/Tr.I(2)/2010-1, dt. 18.12.2010.
3. From the Transport Commissioner, A.P, Hyderabad Lr. No. 9291/IT/2010, dt. 13.01.2011.

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### **ORDER:-**

In the reference 1<sup>st</sup> and 3<sup>rd</sup> read above, the Transport Commissioner, Andhra Pradesh, Hyderabad has stated that the Director, Electronically Deliverable Services, EDS(e-Seva) has sent a proposal to extend the services of Rajiv Citizen Centres to Regional Transport Authority transactions through 4687 Rajiv Citizen Services Centres (RCSC) in the Villages of the State. These centres are stated to be providing various Government services and private services like Electricity Bill payments, BSNL bill payment, Bus/Train tickets etc. He has stated that at present 2000 e-Seva centres across the State are providing services to the RTA in collection of Life Tax, Quarterly Tax and fees and successfully functioning for the last 5 years. Most of the Citizens are utilizing the services of e-Seva for payment of taxes and booking slots for LLR & DLs by paying requisite fee. With the experience of services at e-Seva, Government have recently accorded permission of AP Online extending its services to RTA transactions to the Citizens to have more number of delivery channels enabling quick and transparent delivery of services to the citizens. The AP Online has 400 centres in Twin Cities, 246 centres in Urban and 762 centres in rural areas totaling to 408 centres across the state.

2. The Transport Commissioner, has requested the Government to accord permission to allow Rajiv Citizen Services Centres to extend their services to Regional Transport Authority transactions to facilitate the citizens upto level of villages to have many more number of delivery channels.
3. Government after careful consideration of the request of the Transport Commissioner, Andhra Pradesh, Hyderabad accord permission to allow Rajiv Citizen Services Centres to extend their services to RTA transactions to facilitate the citizens upto level of villages to have many more number of delivery channels.

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4. The Transport Commissioner, Andhra Pradesh, Hyderabad shall take necessary further action in the matter accordingly.

5. The orders issues with the concurrence of the Finance (Exp. PW) Department vide their U.O.No.2375/72/Expr.PWD/A2/11, dt.15.02.2011.

(BY ORDER AND IN THE NAME OF THE GOVERNOR OF ANDHRA PRADESH)

DINESH KUMAR  
PRINCIPAL SECRETARY TO GOVERNMENT

To

The Transport Commissioner,  
Andhra Pradesh, Hyderabad.

Copy to:

The Director, Electronically Deliverable Services, (EDS (e-Seva),  
Road No.7, Banjara Hills, Hyderabad.

The Finance (Expr.PW) Dept.

The P.S. to Minister for Transport.

The P.S. to Principal Secretary to Government (Transport),  
Transport Roads & Buildings Department.

SF/SC.

// FORWARDED BY ORDER //

SECTION OFFICER